CNS ERP Brochure

For nearly three decades, Computer Network Systems Limited has been pioneering innovative software products, services, and solutions. Starting as a small software developer in 1992 with a vision to redefine IT in Bangladesh.
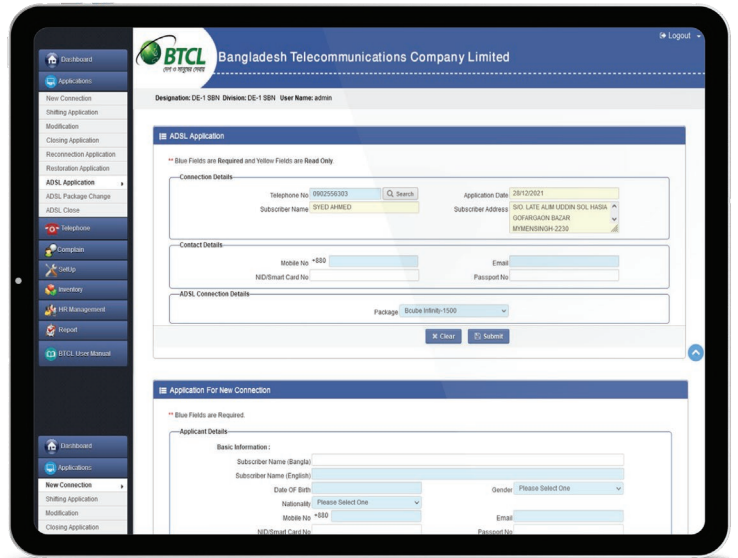
Today CNS' Enterprise Resource Planning (ERP) software is a market leading product, providing you with the key capabilities to meet the challenges and opportunities of the modern workplace.

CMMI MATURITY LEVEL 5

ISO 27001 — Information Security Management System Certified

ISO 9001:2015 — CERTIFIED COMPANY

ISO 45001:2018 — CERTIFIED COMPANY

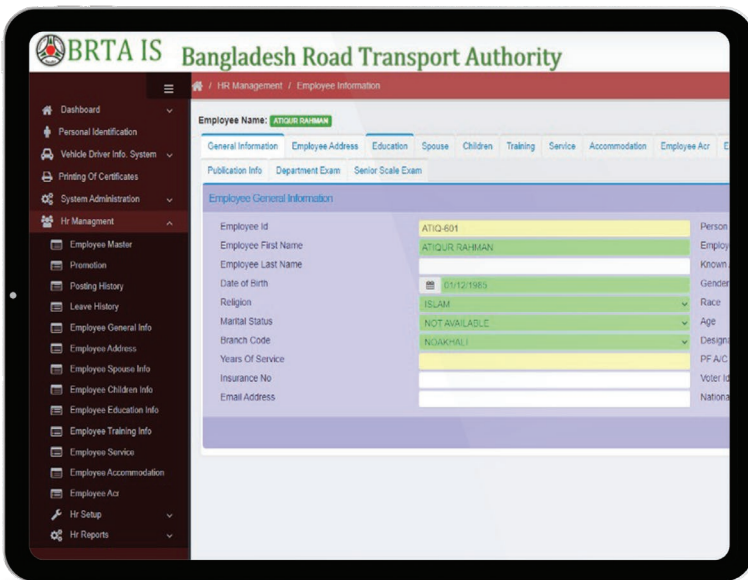# Customer Relationship Management (CRM)

Our Customer Relationship Management is a software system that manages your relationships with customers. A CRM system isn't just one solution. To effectively manage, analyze, and improve your customer relationships, our comprehensive set of solutions shall support every step in your customer's journey. Our end-to-end CRM solution includes sales, service, commerce and marketing info, as well as a customer data platform (CDP) that can combine online, offline, and third-party data sources for a complete, dynamic customer view. Major components of our CRM:

- Sales
- Offers and Orders
- Pricing Management
- Marketing and Loyalty Management
- Customer Service
- Self-service and e-invoicing
- Partners Management

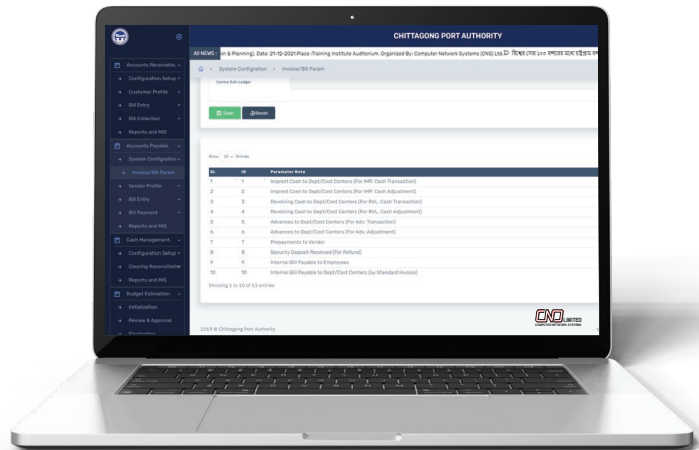# Human Resource Management System (HRMS)/Personnel Management Information System (PMIS)

Our Human Resource Management System enables you to architect a global foundation for HR data and improved business processes. Our HRMS delivers a robust set of best-in-class human resources functionality that enables you to increase productivity, accelerate business performance, and lower your cost of ownership. Major components of our HRMS / PMIS:

- Core Human Resource Management
- Workforce Management
- Workforce Service Delivery
- Talent Management
- Payroll Management
- Provident Fund, Pension and Personal Loan Management
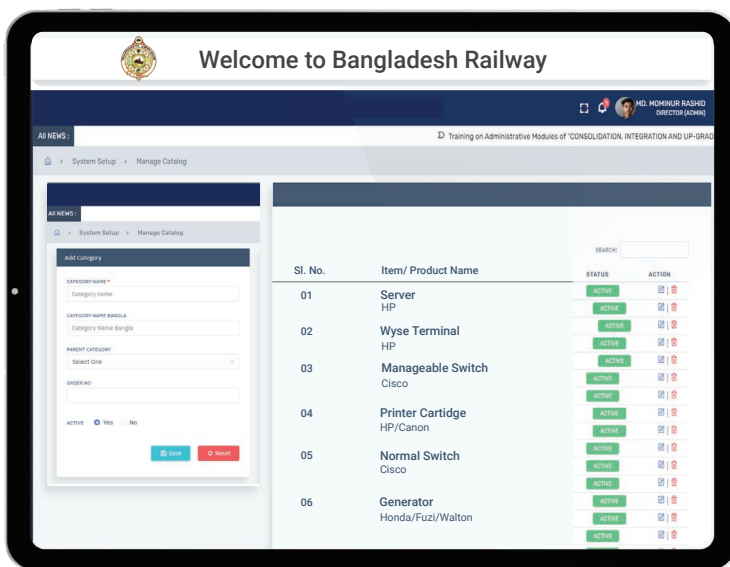
Financial Accounting System (FAS)

Our Financial Accounting System is a centralized architecture that standardizes accounting, intercompany processing and transactional taxes across your entire enterprise. It encompasses a powerful global accounting solution, a robust intercompany solution, and a global tax solution — all built to work together on a unified information architecture. Major components of our FAS:

- General Ledger
- Accounts Payable
- Accounts Receivable
- Cash Management
- Fixed Assets
- Budget Monitoring System

- Aging of Debtors / Creditors
- Provision Control Management System
- Payment Management
- Advance Management
- Loan Management

Inventory Management System (IMS)

Our Inventory Management System will give you full visibility into and control of the flow of goods across your company and global supply networks to improve customer satisfaction, decrease costs, and optimize service levels and working capital investment. Major components of our IMS:
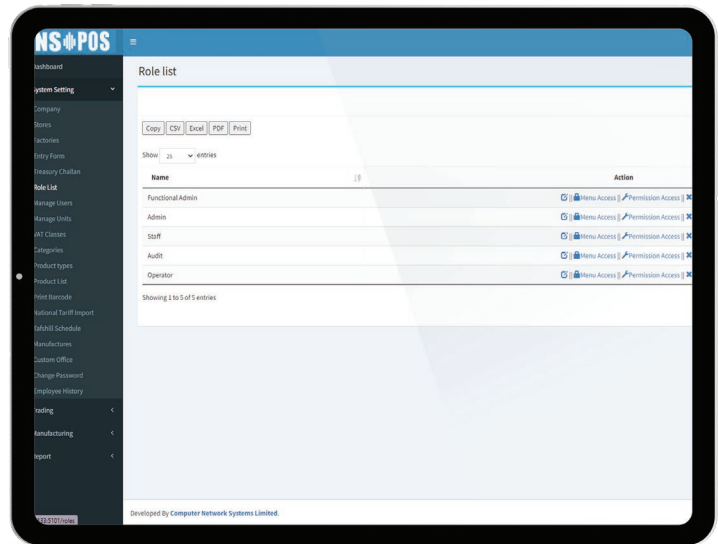
- Goods Receipt
- Goods Issue
- Return Delivery
- Goods Replenishment
- Stock Transfer/Transfer Posting
- Distribution Management
- Reservations
- Physical Inventory

Sales & Distribution Management System (SDMS)

Sales and Distribution Management System is a core functional module of our ERP that allows organizations to store and manage customer and product-related data. Organizations use this data to manage all of the sales ordering, shipping, billing, and invoicing of their goods and services. Major components of our SDMS:
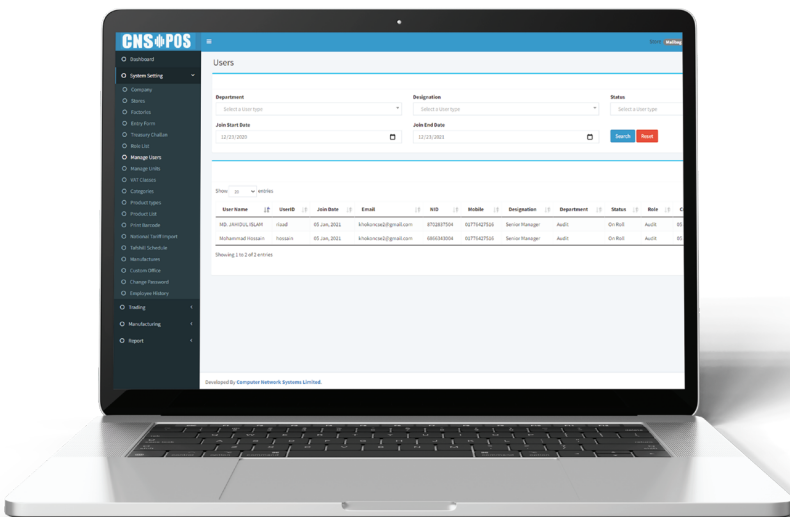
- Sales Activity
- Sales Inquiry
- Sales Quotation
- Sales Order
- Contract
- Scheduling Agreement
- Point of Sale (POS) Management

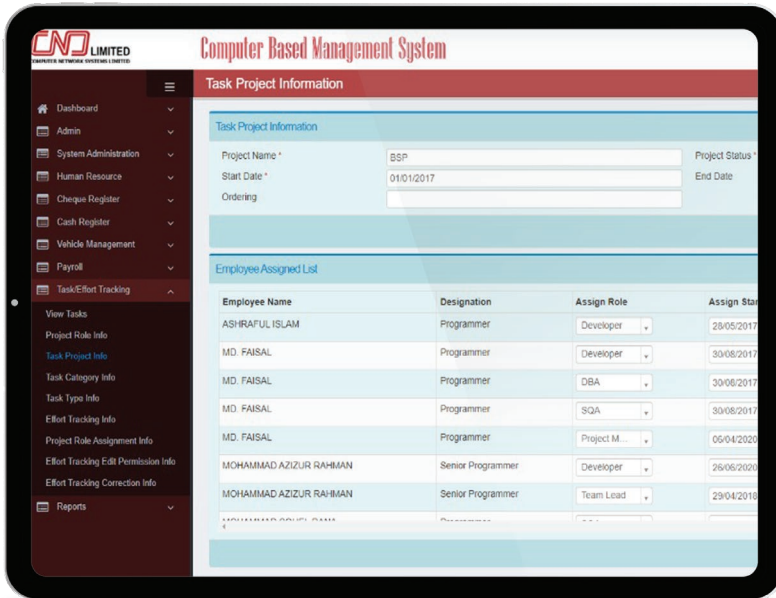# Purchase Management System (PMS)

Purchase Management System is a core functional module of our ERP. This module mainly deals with Procurement Process, Master Data (Material & Vendor Master), Inventory Management, Valuation of Material & Account Determination, Material Requirement Planning, Invoice Verification, Payment Processing etc. Major components of our PMS:

- Determination of Requirements
- Source Determination
- Vendor Selection
- Purchase Order Processing
- Purchase Order Follow-up
- Goods Receiving and Inventory Management
- Invoice Verification
- Payment Processing
- Supplier Management

Project Management System (PRMS)

Our Project Management System is a complete enterprise project management solution. It gives you a flexible approach to defining and managing your projects and the people, schedules, deliverables, and finances associated with them. Major components of our PRMS:
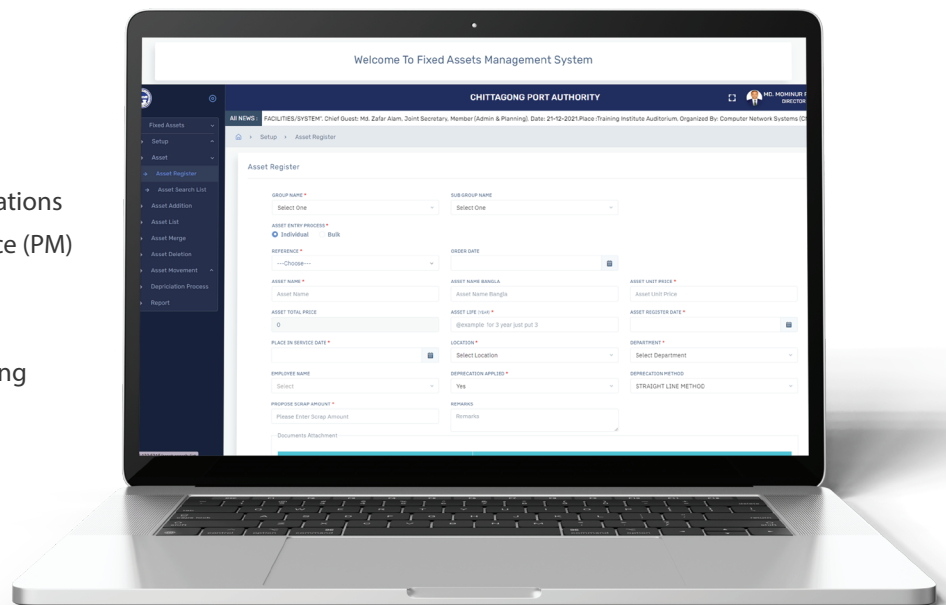

- Project Planning & Control
- Project Costing
- Project Billing
- Project Contracts
- Project Resource Management
- Project Collaboration
- Project Portfolio Analysis

Enterprise Asset Maintenance & Management System (EAMMS)

Our Enterprise Asset Maintenance & Management System provides comprehensive planning, tracking and execution to support optimal asset monitoring and performance. Its sophisticated, condition-based maintenance strategies for plants, property and public infrastructure along with an integrated asset repository ensures best practices and quality compliance globally. Major components of our EAMMS:
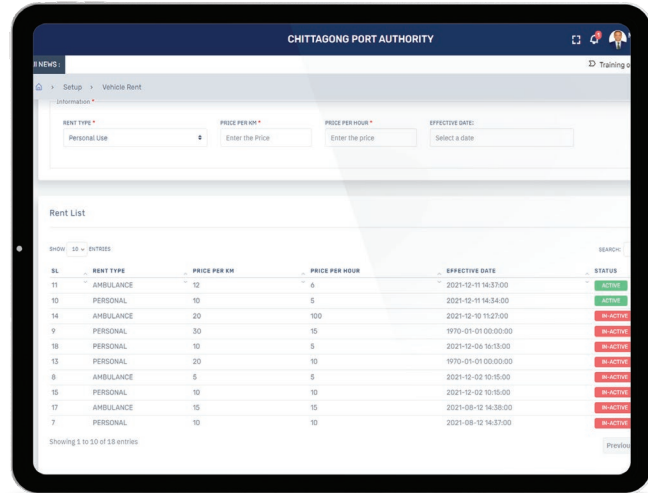
- Asset Group Definition
- Asset Tracking
- Streamline Asset Operations
- Preventive Maintenance (PM)
- Collection Plans
- Work Management
- Planning and Scheduling
- Work Execution

Vehicle Management System (VMS)

Our Vehicle Management System is an automated software for the transportation industry or an organization, which owns a large number of vehicle. It provides management functions that permit corporations to get rid of or minimize the risks related to vehicles. It helps a business to boost up the daily management, fuel & service management, cost & inventory management etc. of vehicles. Major components of our VMS:

- Vehicle Classification
- Vehicle Fitness
- Vehicle Routes & Stations
- Driver-Helper-Officer Details
- Vehicle Performance
- Vehicle Maintenance
- Vehicle Inventory Management
- Vehicle Cost Management
- Vehicle Fuel and Service Management

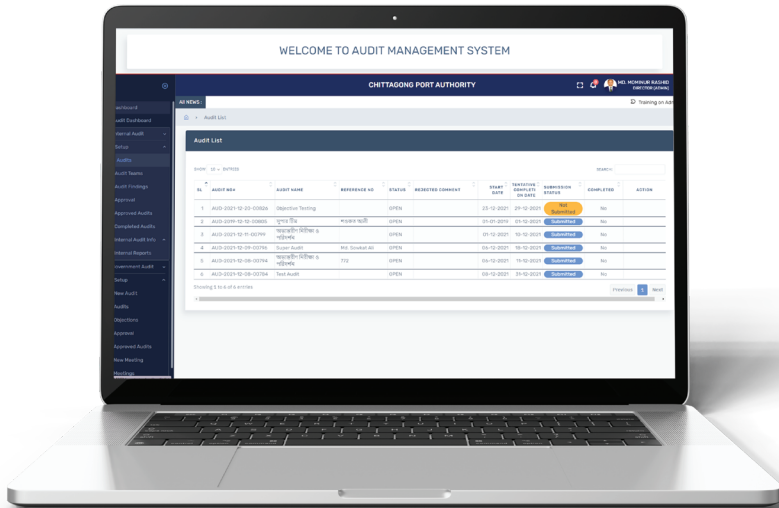# Complaint and Grievance Management System (CGMS)

Our Complaint and Grievance Management System is an automated formal process of recording and resolving customer complaints. It is necessary not only from customer service point of view, but also from regulatory point of view. In all the countries there are regulatory bodies that have established specific requirements for capturing, investigating, and reporting customer complaints. The best practiced retail organization consider complaints as opportunities for improvements and achieving excellence in service quality, which is integral part of our CGMS. Major components of our CGMS:

- Complaint Registration
- Complaint Classification
- Analysis and Reporting of Trends
- Management Action
- Complaint Status Tracking
- Complaint Resolution
- Complaint Registration
- Complaint Classification
- Analysis and Reporting of Trends
- Management Action
- Complaint Status Tracking
- Complaint Resolution

Audit Management System (AMS)

Our Audit Management System software accelerates audit cycles, improves audit strategies, reduces audit costs and enhances auditor productivity. Rich operational and management reporting deliver transparency and risk-awareness, enabling better decisions. Major components of our AMS:
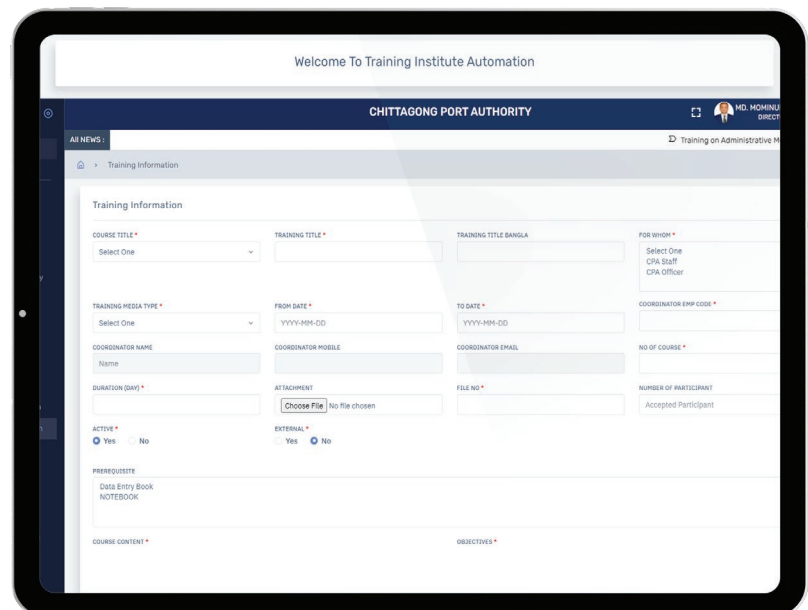

- Audit Planning
- Audit Calendar
- Risk Assessment and Analysis
- Audit Resource and Time Management
- Audit Fieldwork
- Audit Issue Management
- Audit Reports

Training Management System (TMS)

Our Training Management System includes managing and maintaining training records of any organization. It manages back-office processes for corporate instructor-led-training administration and handles session registration, course administration, tracking, effective monitoring and reporting and also manage financials aspects, including budget forecasting and cost-tracking. Major components of our TMS:

- Training Classification
- Training Planning
- Training Budget
- Training Participant Details
- Training Performance
- Training Register
- Attendance Register
- Training Material Upload
- Uploading and Generating Training Certificate
- Training Achievement
- Training Result
- Training Cost Tracking

Inquiries

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COMPUTER NETWORK SYSTEMS